

# Return Policy Results (RS2)

RS2 product quality is guaranteed. If you are not 100% satisfied with a product, please return it to RS2 within 45 days of the date of purchase from RS2 for a refund or replacement. Credit from RS2 will be calculated at 100% of the price paid at purchase. Please call Customer Service (305) 432-4222 to set up your return shipment. Please have the corresponding product order number ready. All order numbers should be marked clearly on the outside of the package. Boxes returned to RS2 without a visible order number will not qualify for a refund and cannot be returned to the sender.

Note: Overstocked or obsolete products cannot be returned for credit. Seasonal, discontinued or special promotional products are not returnable.

If, after purchasing an RS2 product from an authorized seller, a retail customer determines it to be unsatisfactory, the customer should return it to his/her RS2 Consultant for replacement, credit or a full refund.

This guarantee applies only to products that have not been misused, intentionally damaged, discontinued, are outdated, or have not been purchased from an unauthorized seller, who are not subject to RS2's quality control standards.

Customer satisfaction is RS2's goal. If, for any reason, a customer is not 100% satisfied with an RS2 product, Consultants should politely accept any unused portion of the product and then return it to RS2 within 45 days of the date of purchase from RS2 for a refund/replacement, as per RS2's Product Return Procedures. Consultants should promptly and professionally give the customer a full refund or replacement product. Subject to the Product Return Procedures written in RS2's Policies & Procedures, credit from RS2 will be calculated at 100% of the price paid at purchase of the product.

Note: Any commission payouts generated from the refunded items are subject to deduction.

**CONTACT US** [contact@resulta2s.com](mailto:contact@resulta2s.com)

Please contact us if you have any questions or need help with this process.